

PRODUCT WARRANTY · UV-PVC CEILING CLADDING

EZY DECKING .com.au

2-Year UV-PVC Ceiling Cladding Warranty.

UV-treated PVC ceiling and soffit panels, warranted against manufacturing defects for ceiling and soffit use.

DOCUMENT

UV-PVC Ceiling Cladding
Warranty v1.1

ISSUED

September 2026

MARKET

Australia

This warranty sets out the cover Ezy Decking provides on its UV-PVC Ceiling Cladding range. It is straightforward by design: we tell you plainly what's covered, what isn't, and how to make a claim. This warranty is provided in addition to your rights under the Australian Consumer Law.

WARRANTY PERIOD	COVER TYPE	APPLIES TO
2 years	Full non-prorated	Original purchaser

01 What is covered

Ezy Decking warrants that, under normal use and when installed and maintained in accordance with this warranty, the panels will be free from the following manufacturing-related defects for the applicable warranty period:

Structural integrity. The panels are warranted against manufacturing cracking, structural warping or bowing, and separation of the decorative wood-grain face from the panel.

Profile & fixing system. The tongue-and-groove profile and rear clip lip are warranted against manufacturing defects that prevent correct engagement.

This range is not warranted against fade or colour change — see section 04.

02 Warranty period

This warranty provides 2 years of full, non-prorated cover — a valid claim in the final year is treated the same as one in the first. The period runs from the original date of purchase.

03 Who is covered

This warranty is extended to the original purchaser of the panels only and is non-transferable. It does not pass to subsequent owners of the property or the goods.

04 What is not covered

This warranty covers manufacturing defects only. It does not cover damage or change arising from anything other than a defect in the product. The following are excluded:

- **Colour change and fading.** This range is not warranted against fade or colour change of any degree
- Heat damage or discolouration from downlights or other fittings that are not heat-rated for use with PVC, or from heaters, flues and heat sources close to the panels
- Physical or impact damage, scratches, scuffs and abrasion
- Use as exterior wall cladding, in fully weather-exposed applications, or exposure to standing moisture or saturation
- Damage from fixing not carried out per Ezy Decking guidelines, including panels pinned tight without expansion gaps
- Sagging or distortion caused by batten or furring-channel centres wider than the published maximum, or by an unlevel substructure
- Staining, misuse, abuse or alteration
- Normal variation in grain, tone and sheen between panels and batches
- Fire, flood, storm or building movement

ROOM TO MOVE

PVC expands and contracts with temperature. Panels installed hard against walls, trims or each other — with no expansion gap — can bow or pop, and this is not a manufacturing defect. The gaps in the installation guide exist for this reason.

05 Installation conditions

Panels must be fixed to a suitable, level batten or furring-channel grid using the concealed clip system, with expansion gaps at every panel end and perimeter, strictly in accordance with Ezy Decking's published guidelines. These products are for ceiling and soffit use only, with any light fittings heat-rated for use with PVC. Proof of compliant installation is required to make a claim.

06 Maintenance conditions

The owner must maintain the goods as directed for this warranty to apply:

- Dust or wash with warm soapy water and a soft cloth or brush; rinse
- Avoid harsh solvents, abrasives and pressure washing
- Keep heat sources and non-rated fittings clear of the panels

07 Making a claim

To make a warranty claim, contact Ezy Decking at sales@ezydecking.com.au and provide:

- Original proof of purchase (Ezy Decking invoice or receipt)
- The date and location of installation
- Proof of compliant installation (installer details and/or photographs)
- Clear photographs showing the claimed defect
- A physical sample of the affected panels, if requested

08 Our remedy

Where a claim is approved, Ezy Decking will supply replacement panels only. This warranty does not cover the cost of labour to remove and reinstall, which remains the responsibility of the owner.

If the original product or colour has been discontinued, Ezy Decking will, at its discretion, supply the nearest available equivalent from the current range, or provide a credit to the original purchase value of the affected panels.

DELIVERY OF REPLACEMENTS

Ezy Decking covers local delivery of replacement panels up to 20 km from the nearest Ezy Decking location. Delivery beyond 20 km is the responsibility of the owner.

09 Your rights under Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This warranty is provided in addition to, and does not limit, your rights and remedies under the Australian Consumer Law.

WARRANTY ISSUED BY

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